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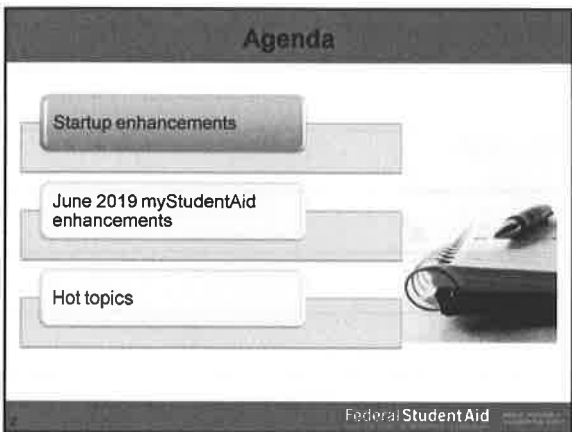
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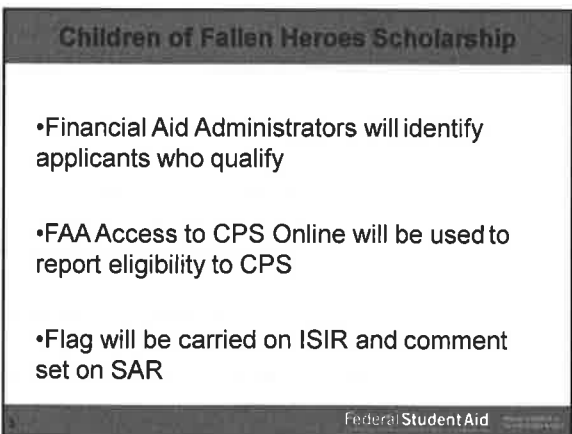
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### Creating a Better User Experience

- Flow of fafsa.gov will be synchronized to align with myFAFSA



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### Protecting Applicant Privacy

- Social Security number (SSN) will be masked by default on Login view
- Users will have option to display SSN



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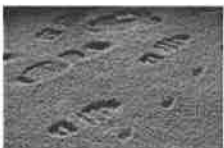
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### Tracking myFAFSA Submissions

- Internally track mobile app submissions beginning 10/01/19
- Later in the processing cycle, will add the transaction source to the ISIR



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**myFAFSA Enhancements**

- SAR will be available in myFAFSA
- SAR comments will be tailored to correspond with role in which user is logged in to the mobile app
- Will have two processing cycles available

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**2018 Tax Form Changes**

- FAFSA form is being updated to reflect changes in the 2018 IRS tax forms
  - Eliminated references to 1040-A/EZ
  - Added Schedule 1 question
  - Removed exemptions
  - Adjusted Foreign Tax return type answer response
  - Combined untaxed pensions and untaxed portions of IRA distributions questions

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**Elimination of 1040-A/EZ**

- Type of tax return filed questions (33 and 80) modified to remove eliminated forms
- Eligible to file 1040-A or 1040-EZ questions (35 and 82) replaced with Schedule 1 question



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**IRS Changes**

- Exemptions field eliminated on tax forms
  - Exemptions questions (38 and 87 on 2019-20 FAFSA form) were removed
- Type of tax return filed answer response changes
  - Addition of IRS Form 1040-NR and 1040-NR-EZ to response options for questions 33 and 80

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**IRS DRT and Forms 1040-NR/NR-EZ**

- If someone indicates they filed an IRS Form 1040 and uses IRS DRT but IRS indicates user filed IRS Form 1040NR/NR-EZ
  - System treats it as a foreign tax return and therefore not eligible to have used IRS DRT
  - IRS data does not get transferred
  - Messaging displays indicating no data transferred and user must manually provide data

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**IRS Changes**

- IRS has combined untaxed portions of IRA distributions with untaxed pensions on IRS forms
  - Untaxed IRA distributions questions (44e & 92e) will now also include untaxed pensions
    - "Untaxed portions of IRA distributions and pensions from IRS Form 1040 – line 4a minus line 4b. **Exclude rollovers.** If negative, enter a zero here."

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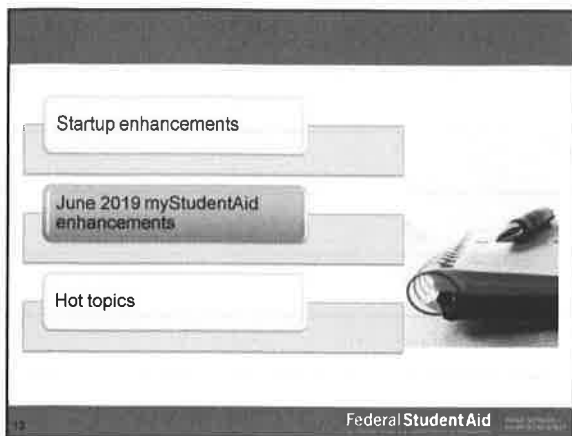
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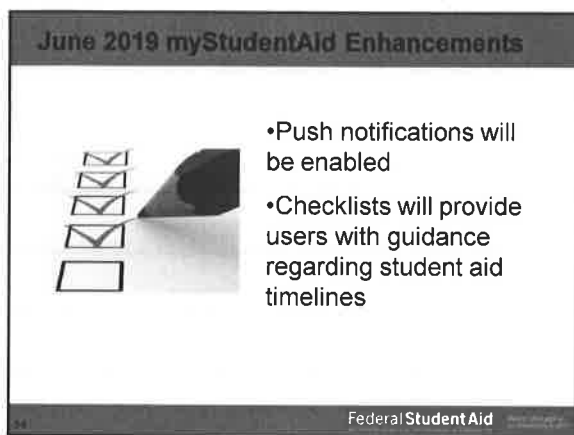
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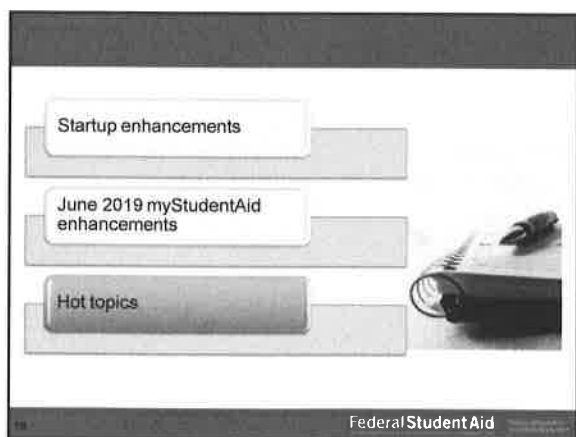
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### Hot Topics

- IRS Data Retrieval Tool (DRT)
  - Mobile-responsive version
  - Data elements retrieved
- Improving user experience
  - Utilizing feedback from user experience testing, surveys and other sources to identify areas for improvement



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### Questions?



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